



Franchise Council of Australia Media Release

Business excellence recognised at State Franchising Awards

16 November 2020

High achieving small business owners have been recognised by the Franchise Council of Australia at the 2020 Regional Excellence in Franchising Awards, which were held virtually across Australia during late October and early November.

“The achievements of all award winners and finalists in what has been an extremely difficult year for small business owners is truly remarkable,” said Franchise Council of Australia CEO, Mary Aldred.

“We congratulate them all on their outstanding performances, resilience in the face of adversity, and continued contributions to their franchise systems and communities.”

Award winners were drawn from a broad range of sectors, including banking, convenience stores, bakeries, service franchises and more.

In QLD/NT, one of the first ANZ Mobile Lending franchisees, Chris McIntyre was named the state’s Multi-Unit Franchisee of the Year. Chris purchased the Gold Coast Central and Gold Coast North franchises in 2004, expanding to the Loganholme franchise in 2007 and the Ascot franchise in 2018.

Chris’s Award was part of a strong showing for the brand, which across Australia, took out six Regional Excellence in Franchising Awards.

In NSW/ACT, Justin Leaney and Jeremy Whitelaw of RAMS Blue Mountains took out the Single Unit Franchisee of the Year, two or more staff Award. Coming from diverse career paths, as a builder and small business owner and an IT executive with small business experience, neither had written a home loan before starting their RAMS business. They did however plan from the outset to recruit a highly skilled team to build their business around. They now have a team of 11 and 2 offices which process 50-60 home finance applications per month.

Born entrepreneur An Nguyen of Solar Run Australia, Taylors Hill, who started his first successful business at the end of Year 12 after borrowing \$1000 from his mum to purchase stock, took out the VIC/TAS Single Unit Franchisee of the Year, less than two staff Award.

Also in VIC/TAS, 7-Eleven Australia Swanston St franchisee Wijitha Perera, was awarded the Franchisee Community Responsibility & Contribution award for his extensive involvement with the Lion’s Club.

For more information, please contact: Sean Dignum, FCA Communication Adviser
0418 586 587 or sean.dignum@franchise.org.au [Images available on request]



FRANCHISE COUNCIL OF AUSTRALIA

Franchise Council of Australia Media Release

7-Eleven was also successful in two other Regional Awards Categories, with the brand's Kirsten Stone winning the VIC/TAS Franchise Woman of the Year Award and Daniel Halaska being named the NSW/ACT Field Manager of the Year.

In WA, Chatime Group's Soon Aun Khoo, Wei Ming Chin, Jian How Lee, were named Multi-Unit Franchisee of the Year, while Soon and Christine Teng and the team at Chatime, Carousel, were also winners of the WA Franchisee Community Responsibility & Contribution Award.

Following their success, the state winners have qualified as finalists for the MYOB FCA National Excellence in Franchising Awards, to be held virtually later this year.

2020 Excellence in Franchising Awards Winners – NSW/ACT

Multi-Unit Franchisee of the Year

Peter Kerr, ANZ Mobile Lending, CBD and North Sydney

Single Unit Franchisee of the Year, two or more staff

Justin Leaney & Jeremy Whitelaw, RAMS, Blue Mountains

Franchise Woman of the Year

Wendy Donaldson, Narellan Pools

Field Manager of the Year

Daniel Halaska, 7-Eleven Australia

Franchisee Community Responsibility & Contribution

Geoff and Jo Harrington, Bakers Delight, Southern Highlands

2020 Excellence in Franchising Awards Winners – QLD/NT

Multi-Unit Franchisee of the Year

Chris McIntyre, ANZ Mobile Lending, Gold Coast x 2

Single Unit Franchisee of the Year, two or more staff

John Smith & Ann Millman, Aramex Australia, Sunshine Coast

Franchise Woman of the Year

Allison French, Quest Apartment Hotels, Ipswich

Field Manager of the Year

Phil Colburn, Poolwerx

For more information, please contact: Sean Dignum, FCA Communication Adviser
0418 586 587 or sean.dignum@franchise.org.au [Images available on request]



FRANCHISE COUNCIL OF AUSTRALIA

Franchise Council of Australia Media Release

2020 Excellence in Franchising Awards Winners – SA

Single Unit Franchisee of the Year, two or more staff

Andrew Toogood, Bakers Delight, Mount Gambier - Commercial Street

2020 Excellence in Franchising Awards Winners – VIC/TAS

Multi-Unit Franchisee of the Year

Sarah and Tony Walter, The Cheesecake Shop, Albury and Wodonga

Single Unit Franchisee of the Year, two or more staff

David Sulava & Janet Mu, ANZ Mobile Lending, Flemington

Single Unit Franchisee of the Year, less than two staff

An Nguyen, Solar Run Australia, Taylors Hill

Franchise Woman of the Year

Kirsten Stone, 7-Eleven Australia

Field Manager of the Year

Shane Rose, ANZ Mobile Lending

Franchisee Community Responsibility & Contribution

Wijitha Perera, 7-Eleven Australia Swanston St

2020 Excellence in Franchising Awards Winners – WA

Multi-Unit Franchisee of the Year

Soon Aun Khoo, Wei Ming Chin, Jian How Lee, Chatime Carousel, Waterford and Willetton

Single Unit Franchisee of the Year, two or more staff

Rodney Gullan, Signarama, Midland

Single Unit Franchisee of the Year, less than two staff

Sallie Williams, ANZ Mobile Lending, Wanneroo

Franchise Woman of the Year

Becky Hughes, Baby Sensory Australia and New Zealand

Field Manager of the Year

For more information, please contact: Sean Dignum, FCA Communication Adviser
0418 586 587 or sean.dignum@franchise.org.au [Images available on request]



FRANCHISE COUNCIL OF AUSTRALIA

Franchise Council of Australia Media Release

Andrew Ierace, ANZ Mobile Lending

Franchisee Community Responsibility & Contribution

Soon Aun Khoo, Christine Teng and Co., Chatime, Carousel

- ENDS -

**For more information, please contact: Kim Coverdale, Communications Manager,
Franchise Council of Australia 03 9508 0808 or kim.coverdale@franchise.org.au**

*The Franchise Council of Australia is the peak body for the \$184 billion franchise
business segment, which includes 1,344 networks, with 90,000+ individual franchised
outlets, employing 598,500*

Australians across the nation. www.franchise.org.au

For more information, please contact: Sean Dignum, FCA Communication Adviser
0418 586 587 or sean.dignum@franchise.org.au [Images available on request]